

Metatheoretical Snowmen II

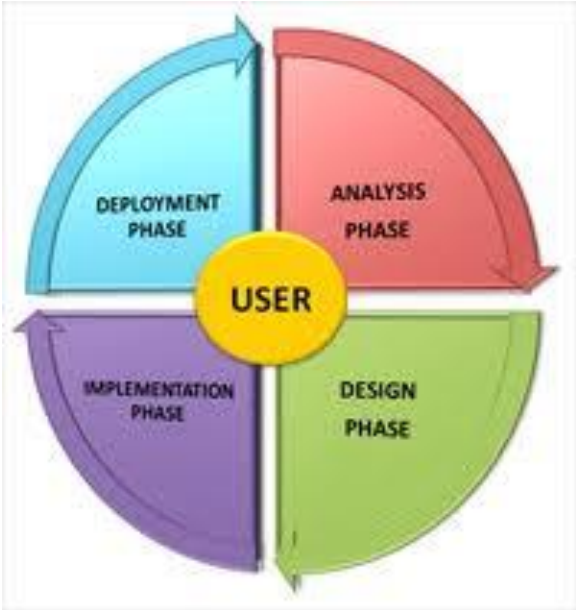
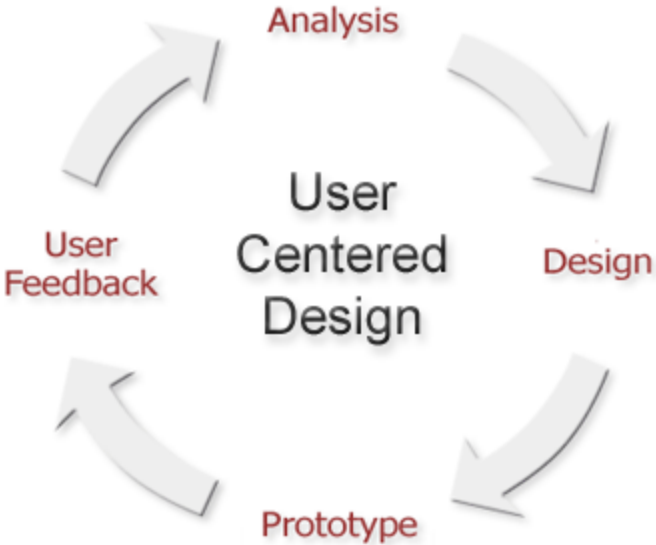
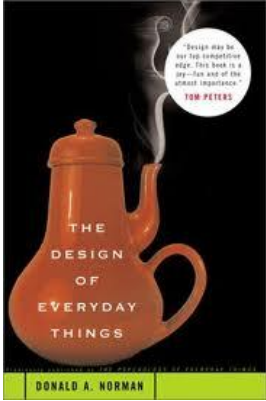
User-Centered Design (UCD)

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Origin of User-Centered Design

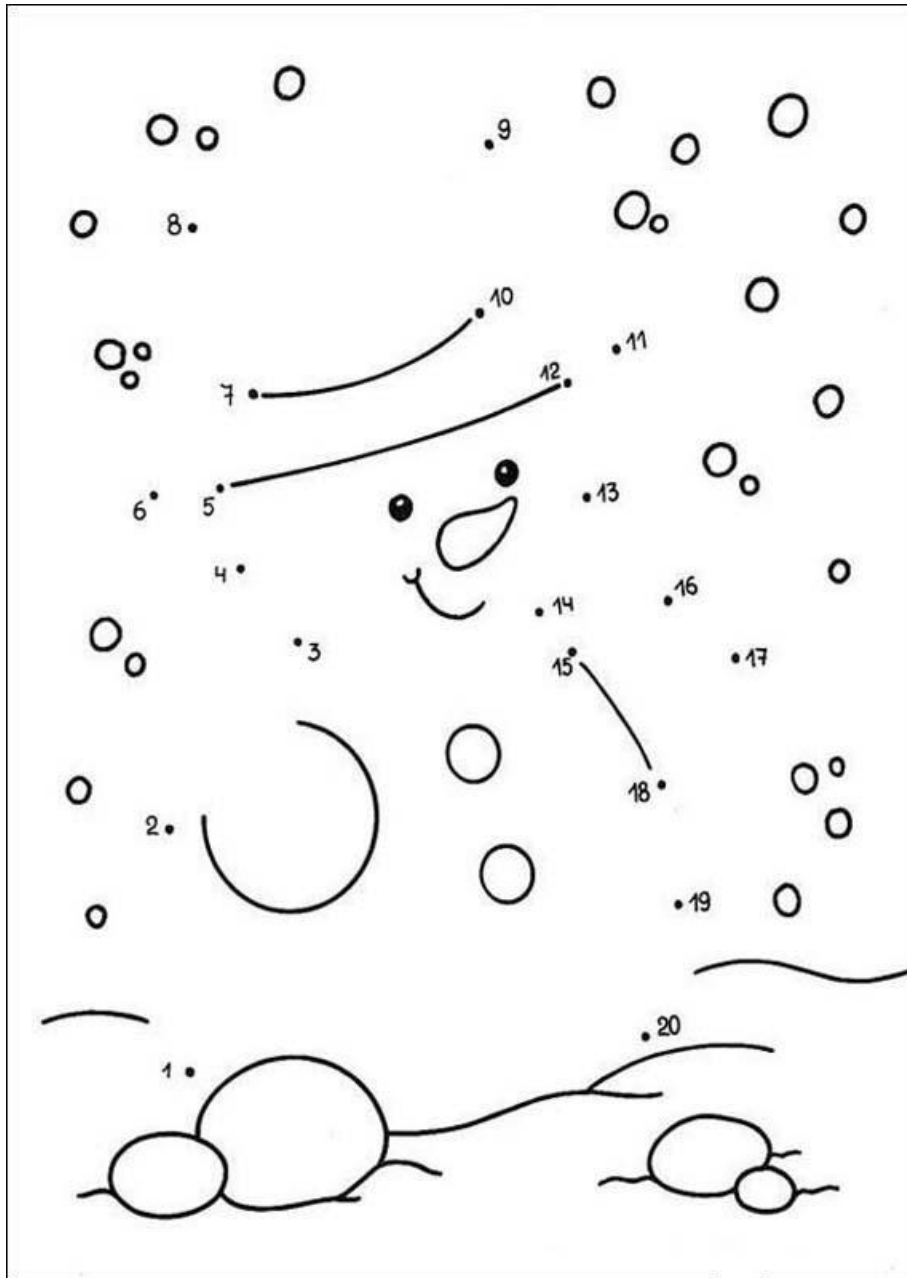


My Snowman = information system



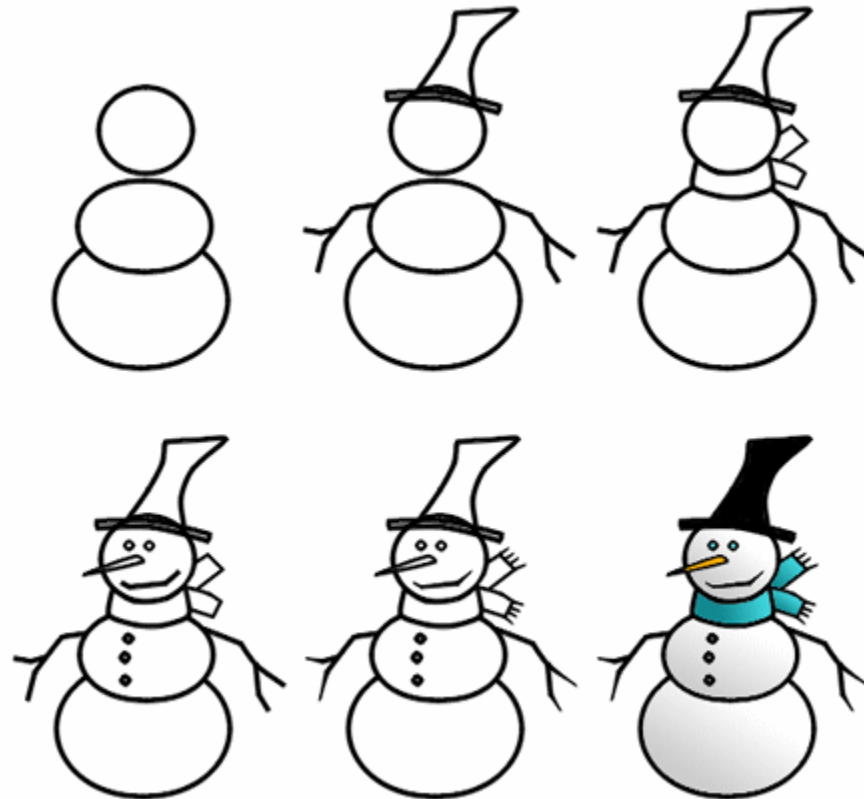
Information Behavior Research





Implications for
system design
are limited

UCD as a Metatheory



human interactions
with
information systems

Primary goal is to
design and improve
system based on
understanding of
human information
behavior



Information
behavior in
context

System to
support human
interaction with
systems



Goals and Tasks



“Does it work so well that people can concentrate on what they are doing rather than on operating the system or device?” (Bates, 2005)



Thanks!

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